

New, easier ways to connect with us!



CHAT • TEXT • EMAIL • CALL

Now you can **chat** with one of our Service Specialists through your MySmile account dashboard. Visit [DeltaDentalWA.com](https://www.DeltaDentalWA.com) to register & login to your MySmile account today.

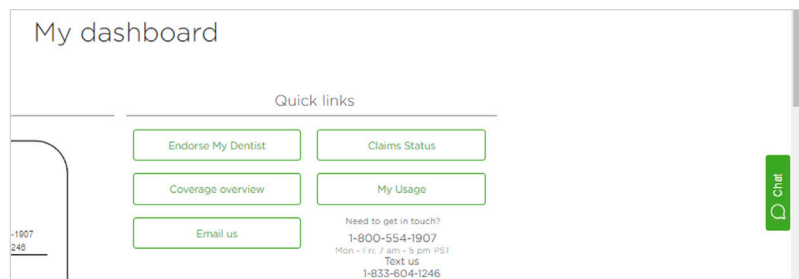
Have a busy day? **Text** us at 833.604.1246 and respond back to us on your time schedule.

E-mail us using the Contact Us form on our website to get your questions answered in writing.

Call our service center at 1.800.554.1907 and talk live with one of our Service Specialists.

CHAT Service:

- CHAT service available through the MySmile portal. [Register](#) or [login](#) today!
- Members can access Frequently Asked Questions (FAQs) or type their questions to a live Service Specialist.
- Service Specialists answer all questions through chat – from eligibility to coverage questions.
- Available hours: 7am – 5 pm PST Monday – Friday.



SMS/Text Service:

- Text us at 833.604.1246 to interact with our automated system - or a Service Specialist right away.
- Our automated system can assist with answering FAQs.
- Live Agents assist 7 am – 5 pm PST Monday – Friday.
- Request a copy of your ID card and get one to download and save to your phone.
- All text conversations give members the option to complete a customer satisfaction survey.
- Text at your convenience! Get your questions answered on your own schedule.

TEXT & CHAT MEMBER FLYER 112022

Still need help? Contact us, we're happy to help.

Call us 800.554.1907

Text us 833.604.1246

Visit [DeltaDentalWA.com](https://www.DeltaDentalWA.com)



Delta Dental of Washington